

Sherwood Industries Ltd. ("Sherwood") hereby warrants, subject to the terms and conditions herein set forth, this product against defects in material and workmanship during the specified warranty period starting from the date of original purchase at retail. In the event of a defect of material or workmanship during the specified warranty period, Sherwood reserves the right to make repairs or to assess the replacement of a defective product at Sherwood's factory. The shipping costs are to be paid by the consumer. All warranties by Sherwood are set forth herein and no claim shall be made against Sherwood on any oral warranty or representation.

Conditions

- A completed warranty registration must be submitted to Sherwood within 90 days of original purchase via the online warranty registration page or via the mail-in warranty registration card provided. Have the installer fill in the installation data sheet in the back of the manual for warranty and future reference.
- This warranty applies only to the original owner in the original location.
- The unit must have been properly installed by a qualified technician or installer, and must meet all local and national building code requirements.
- The warranty does not cover removal and re-installation costs.
- Sherwood Industries Ltd. reserves the right to make changes without notice.
- Sherwood Industries Ltd. and its employees or representatives will not assume any damages, either directly or indirectly caused by improper usage, operation, installation, servicing or maintenance of this appliance.
- A proof of original purchase must be provided by you or the dealer.

Exclusions

An expanded list of exclusions is available at www.vistaflame.ca

This warranty does not cover:

- Damage as a result of improper usage or abuse.
- Damage caused from over-firing due to incorrect setup or tampering.
- Damage caused by incorrect installation.

To the Dealer

- Provide name, address and telephone number of purchaser and date of purchase.
- Provide date of installation. Name of installer and dealer. Serial number of the appliance. Nature of complaint, defects or malfunction, description and part # of any parts replaced.

To the Distributor

- Sign and verify that work and information are correct.

Sherwood Industries Ltd.

6782 Oldfield Road, Victoria, BC . Canada V8M 2A3
www.vistaflame.ca

| Category | One Year | Two Year | Limited Lifetime (7yr) |
|---|----------|----------|-----------------------------|
| Parts ¹ & Labour | ✓ | ✓ | ✓ |
| FireBOX (excluding bricks) ² | ✓ | ✓ | ✓ |
| Ceramic Baffle ³ | ✓ | ✓ | ✓ |
| Secondary Air Tubes | ✓ | ✓ | ✓ |
| Surround Panels (excluding finish) | ✓ | ✓ | ✓ |
| Pedestals / Legs (excluding finish) | ✓ | ✓ | ✓ |
| Ceramic Glass ⁴ | ✓ | | |
| Door Assembly | ✓ | ✓ | ✓ |
| Slider Control | ✓ | ✓ | ✓ |
| Shield Assembly | ✓ | ✓ | ✓ (No labour after 3 years) |
| Electrical Components | ✓ | ✓ | |
| Convection Fan | ✓ | ✓ | |
| Exterior Surface Finishing ⁵ | ✓ | | |

¹ Second replacement part – 1 year, labour not included

² Warranty does not cover damage caused from burning artificial/firestarter log varieties.

³ Excludes damage caused by loading wood, cleaning or service

⁴ Glass is covered only for thermal breakage

⁵ Exterior Surface finishing covers Plating, Enamel or Paint and excludes colour changes, chipping, and fingerprints